

# Qualification & Credit Framework- Qualification Overview



## WAMITAB Level 3 Certificate in Cleaning Service Supervision (QCF 501/1929/1)

### Qualification summary

This qualification is designed for candidates who are progressing into supervisory, team leading or management roles within the cleaning industry. It can also be applied to wider vocational areas, where candidates undertake cleansing and leadership activities as part of a wider job role.

Candidates must complete a minimum of 27 credits to achieve the qualification.

This should be made up of: 16 credits from Mandatory Group A, a minimum of 5 credits from Mandatory Group B and a further 6 credits (minimum) from Optional Group C.

The qualification provides accreditation to those who are able to demonstrate competence against the occupational standards defined for Cleaning Support Supervision at this level.

**A - Mandatory Group A** - Candidates must achieve a total of 16 credits from this group.  
Credit Value required: Minimum 16.

Unit reference No:	Unit Title	Credit Level	Credit Value
L/600/9703	Develop and implement a risk assessment plan in own area of responsibility	4	6
J/600/6363	Supervise cleaning staff	3	4
Y/600/6366	Contribute to the implementation of systems and best practice in cleaning	3	2
L/600/6414	Support equality, diversity and individual rights in the workplace	3	4

**B - Mandatory Optional** - Candidates must achieve a minimum of five credits from this group.  
Credit Value required: Minimum 5.

Unit reference No:	Unit Title	Credit Level	Credit Value
L/601/0933	Give customers a positive impression of yourself and your organisation.	2	5
J/601/1515	Monitor and solve customer service problems	3	6

**C - Optional Units** - Candidates must achieve at least six credits from this group.  
Credit Value required: Minimum 6.

Unit reference No:	Unit Title	Credit Level	Credit Value
M/600/9600	Set objectives and provide support for team members	3	5
H/502/4097	Contribute to the control of resources	3	4
H/600/6418	Supervise the cleaning of food areas	3	3
K/600/6419	Provide guidance, resources and support to enable staff to minimise the risks of spreading infection when cleaning	3	4
D/600/6420	Maintain a sustainable environment in cleaning	3	3
H/600/6421	Train and develop cleaning staff	3	4
R/601/4871	Examine staff turnover issues and recruit staff in a cleaning environment	3	5