

Qualification & Credit Framework- Qualification Overview



WAMITAB Level 1 Certificate in Cleaning & Support Services (QCF 501/2146/7)

Qualification summary

This qualification is designed for new entrants to the cleaning industry, and experienced workers seeking a formal qualification. The qualification provides core knowledge and understanding relevant to the requirements of the industry. Candidates who complete this qualification will acquire the skills to enable them to work safely and effectively whilst providing cleaning and support services.

Candidates will be able to progress from this qualification to the WAMITAB Level 2 Certificate in Cleaning and Support Services. This qualification will also enable candidates to widen and extend their job roles, or retrain to move into the cleaning sector.

In order to achieve this qualification, candidates must achieve a total of 18 credits.

This should be made up of: 5 credits from Mandatory Group A, a minimum of 4 credits from Optional Group B, and a minimum of 2 credits from Optional Group C. Candidates must then achieve a minimum of 4 credits from Optional Group D. The remaining 3 credits can be chosen from units in either Optional Group D or Optional Group E. However, candidates must be aware that Optional Group E comprises of Level 2 units, and therefore a maximum of 3 credits can be chosen from this group - any other credits above 3 will not count towards this qualification but can be used as credit elsewhere.

If candidates choose the Level 2 units 'Follow rules to deliver customer service' from Optional Group B, they will not be able to choose any Level 2 units from Optional Group E.

A - Mandatory Group - Candidates must complete all units in this group to achieve a total of 5 credits

Credit Value required: Minimum 5, Maximum 5.

Sub-components required: Minimum 2, Maximum 2.

Unit reference No:	Unit Title	Credit Level	Credit Value
T/600/6276	Maintain personal hygiene standards when cleaning	1	2
M/600/2775	Reduce risks to health and safety in the workplace	2	3

B - Optional Units - Candidates must achieve a minimum of five credits from this group

Credit Value required: Minimum 5.

Sub-components required: Minimum 1, Maximum 1.

Unit reference No:	Unit Title	Credit Level	Credit Value
A/601/1205	Do your job in a customer friendly way	1	5
L/601/1614	Follow the rules to deliver customer service*	2	4

**If candidates choose this unit, they are barred from choosing any units from option E*

C - Optional Units - Candidates must achieve a minimum of two credits from this group

Credit Value required: Minimum 2.

Sub-components required: Minimum 1, Maximum 1.

Unit reference No:	Unit Title	Credit Level	Credit Value
J/600/6279	Work with others and follow reporting procedures in a cleaning environment	1	2
A/600/6280	Work individually and follow reporting procedures in a cleaning environment	1	3

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D - Optional Units - Candidates must achieve a minimum of four credits from this group
Credit Value required: Minimum 4.

Unit reference No:	Unit Title	Credit Level	Credit Value
F/600/6281	Work in an environmentally friendly way	1	2
J/600/6282	Use and store cleaning equipment and agents	1	3
Y/600/6285	Deal with waste, recyclables, lost property and suspicious packages when cleaning	1	2
M/600/6292	Use electrically powered cleaning equipment effectively and safely	1	3
T/600/6312	Clean surfaces using correct methods	1	3

E - Optional Group - Candidates who choose this group must achieve a maximum of 3 Credits.
Credit Value required: Minimum 3, Maximum 3.
Sub-components required: Minimum 1, Maximum 1.

The units in group E are barred if the candidate opts to take L/601/1614 - Follow the rules to deliver customer service

Unit reference No:	Unit Title	Credit Level	Credit Value
K/600/6324	Clean and maintain internal surfaces and areas	2	4
M/600/6325	Clean and maintain external surfaces and areas	2	4
T/600/6326	Deal with routine waste	2	3
J/600/6329	Clean washrooms and replenish supplies	2	3
A/600/6330	Clean high risk areas	2	5
F/600/6331	Clean confined spaces	2	4
J/600/6332	Clean food areas	2	4
L/600/6333	Deep clean equipment and surfaces	2	6
D/600/6336	Clean, maintain and protect semi-hard and hard floors	2	4
H/600/6337	Clean and maintain soft floors and furnishings	2	4
M/600/6342	Clean glazed surfaces and facades	2	3
T/600/6343	Deal with non-routine waste	2	3
A/600/6344	Carry out maintenance and minor repairs	2	3
F/600/6345	Perform street cleansing manually	2	3
J/600/6346	Perform street cleansing mechanically	2	4
R/600/6348	Work safely at heights	2	3
L/600/6350	Use a water-fed pole system to clean windows and facades	2	4